

## IMS-4000E HOST Firmware Update Instructions

- 1) Download the 4000E firmware files from the Sensaphone website (Support>Downloads tab). (Do not install the standard IMS-4000 firmware).
- 2) Unzip the files.
- 3) Log-in to the 4000E webpage for your device. From the main menu select 'Settings'. This will bring you to the Firmware management page.
- 4) Check the currently installed versions and compare them to the versions you just downloaded.
- 5) Click the 'Browse Files' button and select the files that are newer than what is currently installed. There are only 3 files that you need to check: BootSys, IMS4KOS and System Support.
- 6) Once the new files are uploaded click the 'Apply' button. The unit will reboot and the new firmware will be installed. Wait about 3 minutes and then log-in again. The new firmware should now be running.

Contact Sensaphone technical support if you have questions or problems: (877)373-2700 or [support@sensaphone.com](mailto:support@sensaphone.com).