SENSAPHONE®

IMS-4000E HOST Firmware Update Instructions

1) Download the 4000E firmware files from the Sensaphone website (Support>Downloads tab). (Do not install the standard IMS-4000 firmware).

2) Unzip the files.

3) Log-in to the 4000E webpage for your device. From the main menu select 'Settings'. This will bring you to the Firmware management page.

4) Check the currently installed versions and compare them to the versions you just downloaded.

5) Click the 'Browse Files' button and select the files that are newer than what is currently installed. There are only 3 files that you need to check: BootSys, IMS4kOS and System Support. Note that BootSys v7.07 is only compatible with units having serial numbers beginning with 00:13:95:xx:xx:xx The host serial number can be found on the 'Network' settings page.

6) Once the new files are uploaded click the 'Apply' button. The unit will reboot and the new firmware will be installed. Wait about 3 minutes and then log-in again. The new firmware should now be running.

Contact Sensaphone technical support if you have questions or problems: (877)373-2700 or support@sensaphone.com.